SNEDDEN MONTEIRO

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833 KENNEDY ROAD, SCARBOROUGH, ON M1K 2E3   (647)-606-1281

Experienced and results-driven analyst adept at identifying and documenting efficient solutions that drive lean process improvements with SMART insights

SKILL SUMMARY

- Adept at organised, timely, agile SDLC adopting **Project Management** best practice

- **Analytical** and **problem-solving** skills to align business needs with technical solutions

- Ability to decompose complex problems and **facilitate solutions** with attention to detail

- Identify gaps & collaborate with teams to implement cost efficient **process improvements**

- Excellent **communication** skills to convey simplified ideas to a vast range of audiences

- Experience leveraging **ETL** in SQL & python to create seamless integrations between apps

EXPERIENCE

Corus Entertainment – Business Analyst   Dec 2019-Current
- Manage applications for Corporate Finance and Business Intelligence
- Streamline Data reporting to optimise revenue management and decision making
- Drive process efficiency through Automation and Integration
- Leverage machine learning to drive sales and revenue by building systems to predict optimal rates in response to network pricing sheets from multiple BDUs like Bell, Rogers, Telus
- Lead companywide BI practice & provision workspaces for dashboards in Power BI
- Work with dev & support teams to resolve high priority incidents with 100 % success rate
- In-charge of high level requirements gathering, stakeholder alignment and project delivery
- Elicit requirements to replace outdated procurement management system with one that includes expense management & integrates with finance budget generation, AR, AP modules
- Present actionable roadmap for successful migration from Dynamics GP to Dynamics 365
- Implement integration between adaptive planning and MR to manage forecasting
- Created app to manage user subscription in Salesforce using EC2 with S3, Redshift, Lambda
- Supervise IT year end closure protocols for all finance apps and assist with generating audit reports or creating remittance reports as well as creating / repairing macros or smartconnect maps for bulk upload functions in Dynamics GP for finance teams

Profunding Financial Services – Business Systems Analyst   Sept 2018-Current
- Document project plan for system migration, integration, deployment, testing and user training
- Work with database admin to implement SSO using active directory to manage user access

University Of Toronto – Assistant Instructor Data Visualization   Jan 2019-March 2020
- Present advanced data analysis tools and techniques to working class professionals
- Distil complex concepts on reporting and data management or data story telling
- Topics Include:
  - Fundamental statistics, modelling, forecasting, advanced Excel, VBA scripting
  - Python: Numpy, Pandas, APIs, Django/Flask, Matplotlib, Social Media Mining
  - SQL, D3, Leaflet
  - PowerBI, Tableau, machine learning & Big Data

Quartermaster Inc – Business Analyst (Marketing)   May 2018-Sept 2018
- Managed product backlog for a system that increases traction between users and their neighbourhood and makes performing home asset management an interactive process
- Presented reports highlighting insights to aid funnel analysis & root cause analysis

City Of Toronto – Business Analyst Co-op   Jun 2016-Sept 2016
- Consolidated datasets from data sources within multiple internal divisions into a single repository of clean, multi-format, machine readable, legally viable data for public use
- Tabled robust business case to assess the feasibility of automating dataset publishing process including analysis of ROI, constraints, KPIs, integration risk and strategy alignment
- Translated BRD into SRS, URS and use cases linked with Requirements Traceability Matrix

Quantum Designs Mumbai India – Project Coordinator   Jul 2013-Dec 2014
Cleanupmumbai.com (MCGM - Government sector)
- Collaborated with a team and integrated live dashboards into a scalable million dollar *waste management* solution that helps Government officials to track garbage disposal in real time
- Created context diagrams and use cases to define project scope, prepared Project Vision document and conducted work sessions to elicit requirements that were analysed to prepare Business process diagrams and activity diagrams to document process workflow
- Designed data marts that were used as the source to generate productivity charts

Hotel Management (Kamat Hotels - Hospitality sector)
- Redesigned hotel reservation process by replacing disparate systems with one that manages room inventory, vendor pricing, supply chain and eCommerce for online booking
- Analysed hotel reservation data to highlight trends and generate reports using SQL and python enabling management to create promotional offers that increased revenue by 7%
- Worked closely with accounts department to generate and export financial reports using SQL

Medical records filling system (Private – Health sector)
- Created project charter, project plan and lead a team through entire SDLC to develop and implement a web app for doctors to track patient records for effective follow-up treatment

HDFC Bank Limited Mumbai India – Assistant Manager   Oct 2010-Jun 2013
- Streamlined brokerage account opening process to meet SLA by reducing turnaround with LEAN processes, enabling customers to transact in the market within a day, mapped in BPMN
- Identified key stakeholders and conducted working sessions to identify areas of improvement
- Promoted to Assistant manager post timely system delivery, within budget and functionality

TECHNICAL KNOWLEDGE
Tableau, Power BI, JIRA, Confluence, MS Project, Visio, Excel, VBA, Access, Crystal Reports
SAP, MS Dynamics 365 & GP, Salesforce, Medea, Dayforce, Payflex, Sensaas, Jaguar, Perl, SQL, Postgresql, Python, AWS, S3, EC2, Redshift, Lambda, Azure, Web Helpdesk, Powershell

EDUCATION
Currently pursuing CBAP certification

Post Graduate Certificate in **Project Management (3.7/4.0 GPA)**
Humber College, Toronto, ON   Aug 2016-Jun 2017

Post Graduate Certificate in **Information Systems Business Analysis (3.91/4.0 GPA)**
George Brown College, Toronto, ON   Sept 2015-Aug 2016
Dean's List, IIBA Toronto Member selected for level 1 Accreditation

Bachelor of Science in Information Technology
Mumbai University, Maharashtra, India   June 2005-May 2010

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16th Jan 2021

Dear Hiring Manager,

Please accept my resume toward this exciting opportunity to support business agility with my collaborative and can-do attitude. I am passionate about engaging technology to drive data driven decisions that maximise profitability and performance. I bring to the table an energy that motivates teams & the technical skills to achieve business strategies.

I am eager to combine my experience in system and business analysis and problem solving skills to help resolve issues and drive project results. I am looking to take on new challenges and deliver innovative, cost effective, sustainable solutions by decomposing complex ideas into simple applications. I have been consistently praised as an out-going team player who helps the team focus on results. Over the course of my career I built up a skillset with strengths in business strategy, system development, process/performance improvement, data insight, management & reporting. I go the extra mile to meet deadlines by planning and coordinating tasks with attention to detail. I invite you to review my experience detailed in the attached resume or visit sneddenmonteiro.com.

I happen to have a technical background with experience solving business problems in government, agile and banking environments. Backed with post graduates in Business Analysis and Project Management (3.9 & 3.7 GPA). I am confident of taking on the challenges of the role with the expertise to deliver road maps that set the client up for success.

Thank you for your time in considering my application. I look forward to elaborating how my skillset can benefit your organisation.

Respectfully,

Snedden Monteiro